

Privacy Policy

Last updated: 30.07.2026

1. Who we are

This website is operated by “**Lumind**” (“we,” “us,” or “our”), located at **[Your Address]**.

If you have any questions about this Privacy Policy or how we handle your personal data, you can contact us at:

- Email: **Info@lumind.space**

This Privacy Policy explains how we collect, use, share, and protect personal data when you visit or use **lumind.space** (the “Site”), in accordance with the EU/UK General Data Protection Regulation (“GDPR”).

2. What personal data we collect

We collect the following categories of personal data:

- **Contact information:** name and email address, for example when you fill in a contact form, subscribe to updates, or email us directly.
- **Account information:** username, email address, password (stored securely, never in plain text), and any profile details you choose to provide, if you create an account with us.
- **Usage data:** information about how you use the Site, such as pages visited, time spent on pages, links clicked, browser type, device type, and approximate location derived from IP address, collected through our analytics tool.

We use Google Analytics 4 (GA4) to understand how visitors use our Site. GA4 sets cookies on your device to distinguish you from other users — see Section 2a (Cookies) below for details. We do not use advertising or cross-site retargeting cookies, and we do not sell your personal data.

Event registration: When you register for an event, we share your **name and email address** (from your profile) with the event organizer so they can register you for their event. Organizers are independent from us and act as separate data controllers for the registration data you provide to them — see Section 5a below.

Payment data: When you pay for an event or purchase through our Site, your payment is processed by **Stripe**, our payment processor. Stripe collects and processes your payment details (such as your card number, billing address, and transaction amount) on our behalf. We do not store your full card number ourselves; we may retain limited transaction information (such as the

last 4 digits of your card, the payment amount, and the payment status) for accounting, order-fulfillment, and legal record-keeping purposes. See Section 5 (Who we share your data with) and Section 6 (International data transfers) below for more on how Stripe processes and may transfer this data.

2a. Cookies

We use cookies set by **Google Analytics 4 (GA4)** to measure Site traffic and usage (e.g. pages viewed, session duration, approximate location, device/browser type). These are not strictly necessary for the Site to function.

Under GDPR and the Privacy rules that apply in the EU/UK, non-essential cookies like GA4's require your **consent** before they're set. When you first visit the Site, you'll see a cookie banner where you can accept or decline analytics cookies. If you decline, GA4 will not be loaded, and no analytics cookies will be set. You can change your choice at any time via <https://lumind.space/cookies>

Google may process this data in the United States. Google is certified under the EU-U.S. Data Privacy Framework and UK extension, which the European Commission and UK government recognize as providing an adequate level of protection for this transfer.

3. How we collect your data

We collect data:

- Directly from you, when you fill in a form, create an account, or contact us.
- Automatically, through our analytics tool, when you browse the Site.

4. Why we use your data, and our legal basis (GDPR Article 6)

Purpose	Data used	Legal basis
Responding to your enquiries	Name, email, message content	Legitimate interest in communicating with people who contact us
Creating and managing your account	Account details	Performance of a contract (our Terms of Service)
Understanding Site usage via GA4	Usage data (via cookies)	Consent (cookie banner)
Keeping the Site secure and functioning	Basic technical/log data	Legitimate interest in Site security
Sending updates you've requested (e.g. newsletter)	Name, email	Consent
Registering you for an event with the organizer	Name, email	Performance of a contract (fulfilling your event registration request)

Where we rely on **consent** (for example, for a newsletter), you can withdraw it at any time by unsubscribing or contacting us — this won't affect the lawfulness of processing before withdrawal.

Where we rely on **legitimate interest**, we've considered that this processing is not overridden by your rights and interests; you can still object to this at any time (see Section 8).

5. Who we share your data with

We do not sell your personal data. We may share it with:

- **Service providers** who process data on our behalf, such as our hosting provider, email service provider, and analytics provider, under contracts that require them to protect your data and only use it as we instruct.
- **Stripe**, our payment processor, who processes your payment details when you pay for an event or purchase through our Site — see Section 2 (Payment data) above.
- **Event organizers**, when you register or pay for their event — see Section 5a below.
- **Legal or regulatory authorities**, if required by law, or to protect our rights, property, or safety, or that of others.

We do not share personal data with advertisers or data brokers.

5a. Event organizers

Events listed on our Site are hosted by independent organizers, not by us. When you choose to register or pay for an event:

- We share your **name and email address** with the organizer so they can process your registration.
- You pay for the event directly on our Site through **Stripe**, our payment processor. We do not see, collect, or store your full payment card details ourselves — Stripe handles and tokenizes this data on our behalf under its own security and PCI compliance standards. The event organizer does not receive your payment details; they receive only your name and email address for registration purposes, as described in Section 2 above.
- The organizer acts as an **independent data controller** for any data they collect from or about you on their own site (including additional registration details or any communications you have with them directly). This Privacy Policy does not cover how organizers handle your data once they receive it — please check the individual organizer's privacy policy before registering.
- We are not responsible for the privacy or data protection practices of event organizers or their websites.

If you want us to stop sharing your name and email with a specific organizer for a future event, contact us before completing registration.

6. International data transfers

Some of our service providers may process personal data outside the European Economic Area (EEA) or UK, for example in the United States. This includes **Google (Google Analytics 4)** and **Stripe (our payment processor)**, and may also include our hosting or email providers.

Where this happens, we ensure appropriate safeguards are in place, such as Standard Contractual Clauses approved by the European Commission, or reliance on a provider's certification under the EU-U.S. Data Privacy Framework (Google is certified under this framework; other providers, such as Stripe, rely on Standard Contractual Clauses and/or their own applicable certifications).

7. How long we keep your data

- **Account data:** kept for as long as your account is active, and deleted or anonymized within **30** of account closure, unless we're required to retain it longer for legal reasons.
- **Usage/analytics data:** kept for **24 month**, consistent with our analytics provider's default retention settings.
- **Payment/transaction data:** limited transaction records (such as the last 4 digits of your card, payment amount, and status) are kept for as long as needed for accounting, tax, and legal record-keeping purposes, typically up to 7 years. Stripe retains full payment data in accordance with its own retention policy.

8. Your rights under the GDPR

If you are located in the EEA, UK, or another jurisdiction covered by GDPR-equivalent law, you have the right to:

- **Access** the personal data we hold about you.
- **Rectify** inaccurate or incomplete data.
- **Erase** your data ("right to be forgotten"), in certain circumstances.
- **Restrict** how we process your data.
- **Object** to processing based on legitimate interest, including profiling.
- **Data portability** — receive your data in a structured, machine-readable format.
- **Withdraw consent** at any time, where we rely on consent.
- **Lodge a complaint** with your local data protection supervisory authority.

To exercise any of these rights, contact us at Info@lumind.space. We will respond within one month, as required by the GDPR.

9. Security

We take reasonable technical and organizational measures to protect your personal data against unauthorized access, loss, or misuse, including **[encrypted connections (HTTPS), password**

hashing, access controls]. However, no method of transmission or storage is 100% secure, and we cannot guarantee absolute security.

10. Children's privacy

Our Site is not directed at children under 16, and we do not knowingly collect personal data from children. If you believe a child has provided us with personal data, please contact us so we can delete it.

11. Changes to this policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated "Last updated" date. We encourage you to review this page periodically.

12. Contact us and supervisory authority

If you have questions or concerns about how we handle your personal data, contact us at Info@lumind.space . You also have the right to lodge a complaint with a data protection supervisory authority. If you're in the EU/EEA, you can find your local authority via the [European Data Protection Board](#). If you're in the UK, this is the [Information Commissioner's Office \(ICO\)](#).