

Terms of Use

Last updated: 19 August 2026

These Terms of Use (“Terms”) govern access to and use of Lumind.space (“we,” “us,” “our”), including our website at <https://lumind.space> and any related services (together, the “Service”). By creating an account, accessing, or using the Service, you (“you,” “User”) agree to be bound by these Terms. If you do not agree, do not use the Service.

1. Eligibility

You must be at least 18 years old, or the age of legal majority in your jurisdiction, to use the Service. By using the Service, you represent that you meet this requirement and that you have the legal capacity to enter into a binding agreement.

2. Account Registration

To access certain features, you may need to create an account. You agree to:

- Provide accurate, current, and complete information during registration;
- Maintain and promptly update your account information;
- Keep your login credentials confidential and be responsible for all activity under your account;
- Notify us immediately of any unauthorized use of your account.

We may suspend or terminate accounts that contain inaccurate or incomplete information.

3. Description of the Service

Lumind provides an online platform for event registration and payment processing, enabling event organizers to create listings, manage registrations, and accept payments from attendees. We may modify, suspend, or discontinue any part of the Service at any time, with or without notice, though we will try to give reasonable notice for material changes.

4. Subscriptions, Fees, and Payment

Some features of the Service may require payment of fees (“Paid Services”). Where applicable:

- Prices are shown in € (Euro) and are subject to change with notice;
- Payments are processed by our third-party payment processor, Stripe. By making a payment, you also agree to Stripe’s applicable terms;
- Subscriptions renew automatically at the end of each billing period unless cancelled before renewal;

- Cancellations and refund policy are the responsibility of the event hosts, processed via “Stripe”.

5. Acceptable Use

You agree not to:

- Use the Service for any unlawful purpose or in violation of these Terms;
- Attempt to gain unauthorized access to the Service, other accounts, or related systems;
- Interfere with or disrupt the integrity or performance of the Service (e.g. via malware, scraping, or excessive automated requests);
- Reverse engineer, decompile, or attempt to extract source code, except where permitted by law;
- Upload content that is unlawful, infringing, defamatory, or that violates the rights of others;
- Use the Service to build a competing product or service.

We reserve the right to investigate and take appropriate action, including suspending or terminating accounts, for violations of this section.

6. User Content

If the Service allows you to submit, upload, or store content (“User Content”), you retain ownership of your User Content. You grant us a worldwide, non-exclusive, royalty-free license to host, store, reproduce, and display your User Content solely as necessary to operate and provide the Service to you.

You are solely responsible for your User Content and represent that you have all rights necessary to submit it and that it does not infringe the rights of any third party.

7. Intellectual Property

The Service, including its software, design, text, graphics, logos, and other content (excluding User Content), is owned by Lumind or its licensors and is protected by intellectual property laws. Except as expressly permitted, you may not copy, modify, distribute, sell, or lease any part of the Service.

8. Third-Party Services

The Service may integrate with or link to third-party services (e.g. payment processing via Stripe, analytics). We are not responsible for the content, policies, or practices of third-party services, and your use of them is subject to their own terms.

9. Termination

You may stop using the Service and close your account at any time. We may suspend or terminate your access to the Service, with or without notice, if we reasonably believe you have violated these Terms, misused the Service, or created risk or legal exposure for us or other users.

Upon termination, your right to use the Service ceases immediately. Sections that by their nature should survive termination (e.g. intellectual property, disclaimers, limitation of liability, governing law) will survive.

10. Disclaimers

The Service is provided “as is” and “as available,” without warranties of any kind, whether express, implied, or statutory, including implied warranties of merchantability, fitness for a particular purpose, and non-infringement. We do not warrant that the Service will be uninterrupted, secure, or error-free.

11. Limitation of Liability

To the maximum extent permitted by law, Lumind and its officers, employees, and agents will not be liable for any indirect, incidental, special, consequential, or punitive damages, or any loss of profits, revenue, data, or goodwill, arising from or related to your use of the Service.

Our total liability for any claim arising out of or relating to these Terms or the Service will not exceed the amount you paid us, if any, in the 12 months preceding the event giving rise to the claim.

12. Indemnification

You agree to indemnify and hold harmless Lumind from any claims, damages, liabilities, and expenses (including reasonable legal fees) arising from your use of the Service, your User Content, or your violation of these Terms.

13. Governing Law and Dispute Resolution

These Terms are governed by the laws of the Czech Civil Code, without regard to conflict-of-law principles. Any disputes arising from these Terms or the Service will be subject to the exclusive jurisdiction of the courts of Prague, Czech Republic, except where mandatory consumer-protection law provides otherwise.

14. Changes to These Terms

We may update these Terms from time to time. If we make material changes, we will notify you (by email) before the changes take effect. Continued use of the Service after changes take effect constitutes acceptance of the updated Terms.

15. Contact

Questions about these Terms can be sent to:

Lumind

Pod lipami 339/52, 130 00, Praha 3 – Žižkov, Czech Republic

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